



How to Register for Navigator & Print an ID Card

Step 1: Go to: www.aetna.com

Step 2: Click **Log in**.

Step 3: Scroll down and select  next to **First-time users**

Step 5: Enter your Member ID Number. The ID number is on the Primary Member's ID card. Do not enter the group number, spaces or hyphens, e.g., W123456789, BBDLTJPA. If you do not have your ID Number, you may click **Social Security number** and enter your Social Security number.

Step 6: Enter your Full First Name, not a nickname, e.g., Robert, not Bob as it appears on the Primary Member's ID card.

Step 7: Enter your Last Name as it appears on the Primary Member's ID card, including Jr., III, etc.

Step 8: Enter your Date of Birth

Step 9: Enter your home zip code. Leave blank if your home address is outside the United States.

Then click 

Step 10: Create a User Name, Password and Security Question. Then Click 

Step 11: Now that you are registered for Navigator, Log In using your User Name and Password.

Step 12: Once logged in, click .

Step 13: On the left side of the screen, select member, card type (medical, dental or vision), and click 

Step 14: Card images will appear below the above selections. Above the images, select  to print or download a temporary card.